

Kent and Medway Health Informatics Service

e-KSF Case study: Kent and Medway Health Informatics Service

Background Information

Kent & Medway Health Informatics Service is managed by Maidstone & Tunbridge Wells NHS Trust and provides IT and Information services to NHS organisations in Kent. As IT specialists, staff were keen to adopt an electronic solution to the administration of the Knowledge & Skills Framework. The Information Directorate volunteered to pilot e-KSF for their 40 staff.

Pilots

The pilot ran from June to September 2006. The post outlines were loaded onto the system centrally in readiness for managers to assign post outlines to staff. KSF Reviews, Objectives and PDPs were recorded for all staff in order to meet the Trust deadline of the end of September.

The findings of the pilot were as follows:

Likes

- The accessibility of the system
- The easy to follow user guides and helpful online tips
- The opportunity to ensure a standard approach across the county
- The email reminders for reviews
- The opportunity to upload evidence of achievement
- The support provided by the national team

Dislikes

- The amount of information initially required seemed daunting
- The system was slow at times with some downtime

The Benefits

- The reduction in paperwork
- The ease of use
- The email prompting
- The reporting opportunities

Having completed the pilot KMHS aims to roll out the system to all other staff. The Information Directorate are also keen to pilot the Learning Management System, AT-Learning and are working with the Head of Learning & Development to implement this.

We are looking forward to the integration with ESR and the new opportunities and enhancements that version 6.0 will bring.

Contacts

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If you have a case study or any short examples showing the benefits of e-KSF within your organisation please contact us at info@e-ksf.org